

**ARMSTRONG TELECOMMUNICATIONS, INC.**  
REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES  
APPLYING TO COMMUNICATIONS SERVICES WITHIN  
THE STATE OF KENTUCKY

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by ARMSTRONG TELECOMMUNICATIONS, INC. with principal offices at One Armstrong Place, Butler, Pennsylvania 16001. This tariff applies to services furnished within the State of Kentucky. This tariff is on file with the Kentucky Public Service Commission and copies may be inspected, during normal business hours, at the Company's principal place of business.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

TABLE OF CONTENTS

INDEX

SECTION 1 – APPLICATION OF TARIFF

SECTION 2 – EXPLANATION OF TERMS

SECTION 3 – GENERAL RULES AND REGULATIONS

SECTION 4 – SERVICE CONNECTION CHARGES

SECTION 5 – LOCAL CALLING AREAS

SECTION 6 – NETWORK SWITCHED SERVICES

SECTION 7 – SUPPLEMENTAL SERVICES

SECTION 8 – SPECIAL ARRANGEMENTS

SECTION 9 – CENTREX


SECTION 10 – INTEGRATED SYSTEMS DIGITAL NETWORK (ISDN)

RATE SCHEDULES

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 6:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001


EXPLANATION OF NOTES

- (C) Indicates Changed Regulation
- (D) Indicates Discontinued Rate or Regulation
- (I) Indicates Rate Increase
- (M) Indicates Move in Location of Text
- (N) Indicates New Rate or Regulation
- (R) Indicates Rate Reduction
- (T) Indicates Change of Text Only

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

INDEX

A

Section

Access to Customer's Premises .....	3
Application of Tariff .....	1
Application of Rates .....	3
Availability .....	1

B

Basic Business Line Service .....	6
Basic Rate Interface .....	10

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles H. Dow  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

INDEX (Cont'd)

C

	Section
Centrex.....	9
Changes - Telephone Number.....	3
Charges Associated with Premises Visit .....	4
Charges for Service - Responsibility for.....	3
Connection Charges.....	4
Customer Provided Equipment, Liability for .....	3

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

INDEX (Cont'd)

D

	Section
Deposits .....	3
Deposits - Business.....	3
Directory Assistance Service .....	7
Directory Listings .....	7
Dishonored Checks, Business .....	3

E

Explanation of Terms .....	2
----------------------------	---

F

Features .....	7
Flat Rate Service.....	6

G

General Rules and Regulations .....	3
-------------------------------------	---

H

(Reserved for future use)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles L. Dorn  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

INDEX (Cont'd)

I

Section

Individual Case Basis (ICB) Arrangements.....	8
Integrated Services Digital Network (ISDN).....	10

J

(Reserved for future use)

K

(Reserved for future use)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY *Charles W. Sedwick*  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

INDEX (Cont'd)

L

	Section
Late Payment Charges .....	3
Lifeline Service.....	3
Limitations on Liability.....	3
Local Calling Areas.....	5

M

Minimum Period of Service .....	3
Moves, Adds and Changes .....	4

N

Network Switched Service .....	6
Nonpayment-Suspension or Termination for - Residential Requirements .....	3
Non-Routine Installation and/or Maintenance.....	8

O

Obligation of Company .....	3
-----------------------------	---

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY Charles L. Dow  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001



INDEX (Cont'd)

P

Section

Payment of Charges.....	3
Payment for Services Rendered.....	3
Primary Interexchange Carrier (PIC) Change Charge.....	4
Promotional Trials.....	7

Q

(Reserved for future use)

R

Residence Service-Suspension of.....	3
Responsibility for All Charges.....	3
Restoral Charge.....	4
Return Check Charge.....	3

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

INDEX (Cont'd)

S

	Section
Service Territory.....	1
Service and Promotional Trials.....	7
Special Arrangements.....	8
Special Construction.....	8
Supplemental Services.....	7
Surcharges.....	3
Suspended Service	
Suspension - Elderly, Blind or Disabled (Residential).....	3
Suspension or Termination of Service.....	3

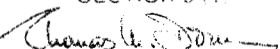
T

Telecommunications Relay Service/Telecommunications Devices for the Deaf (TRS/TDD).....	3
Telephone Number Changes, Business.....	3
Telephone Number Changes, Residential.....	3
Telephone Surcharges.....	3
Termination Liability for Special Construction.....	8
Termination of Service.....	3
Terms - Explanation of.....	2
Trap Circuit Service.....	7

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 8:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

INDEX (Cont'd)

U

Section

Use and Ownership of Equipment .....	3
Use of Facilities and Services .....	3
Use of Facilities of Other Companies .....	3
Use of Service .....	3

V

(Reserved for future use)

W

(Reserved for future use)

X

(Reserved for future use)

Y

(Reserved for future use)

Z

(Reserved for future use)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.013  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

CONTENTS

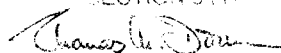
SECTION 1 – APPLICATION OF TARIFF

	Page
1.1 Application of Tariff.....	2
1.1.1 Service Territory.....	2
1.1.2 Availability.....	5

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 307 KAR 5:011  
SECTION 9 (1)

  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 1 – APPLICATION OF TARIFF

1.1 APPLICATION OF TARIFF

This Tariff sets forth the regulations and rates applicable to services provided by Armstrong Telecommunications, Inc. as follows:

The furnishing of intrastate communications services by virtue of one-way and/or two-way information transmission between points within the State of Kentucky.

1.1.1 Service Territory

Armstrong Telecommunications, Inc. will provide service in the BellSouth Telecommunications, Inc. Kentucky exchanges where technically feasible and facilities permit:

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO BUL (AR 501)  
SECTION 9 (1)

BY EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 1 – APPLICATION OF TARIFF (Cont'd)

1.1 APPLICATION OF TARIFF (Cont'd)

1.1.1 Service Territory (Cont'd)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 8.011  
SECTION 9 (1)

BY *Cheryl R. Dyer*  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001


SECTION 1 – APPLICATION OF TARIFF (Cont'd)

1.1 APPLICATION OF TARIFF (Cont'd)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 1 – APPLICATION OF TARIFF (Cont'd)

1.1 APPLICATION OF TARIFF (Cont'd)

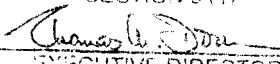
1.1.2 Availability

Service is available where facilities permit.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001



SECTION 2 – EXPLANATION OF TERMS

AGENCY

For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

ANALOG

A transmission method employing a continuous (rather than a pulsed or digital) electrical signal that varies in amplitude or frequency in response to changes of sound, light, position, etc., impressed on a transducer in the sending device.

APARTMENTS

A building or group of buildings used primarily to provide complete residential apartments but not lodging on a day-to-day basis.

AUTHORIZED USER

A person, corporation or other entity who is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

ATTENDANT

An operator of a PBX console or telephone switchboard.

AUTOMATIC NUMBER IDENTIFICATION ("ANI")

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

BIT

The smallest unit of information in the binary system of notation.

BUILDING

A structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designed for permanent occupancy.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 307 KAR 5:011  
SECTION 9(1)

BY   
Effective May 18, 2003

Issued: April 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 2 – EXPLANATION OF TERMS (Cont'd)

CENTRAL OFFICE

An operating office of the Company where connections are made between telephone exchange lines.

CENTRAL OFFICE LINE

A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

CHANNEL

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

COLLEGE

An establishment for higher education authorized to confer degrees where lodging for the students is maintained on the premises.

COMPANY

Armstrong Telecommunications, Inc., unless otherwise clearly indicated from the context.

COMMISSION

The Kentucky State Public Service Commission.

CUSTOMER

The person, firm, corporation, or other entity which orders service pursuant to this Tariff and utilizes service provided under Tariff by the Company. A customer is responsible for the payment of charges and for compliance with all terms of the Company's Tariff.

CUSTOMER PREMISES EQUIPMENT (CPE)

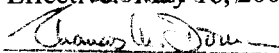
Equipment provided by the customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

Issued: April 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

PURSUANT TO 807 KAR 8-011  
Effective May 18, 2003  
BY   
EXECUTIVE DIRECTOR

SECTION 2 – EXPLANATION OF TERMS (Cont'd)

DIRECT INWARD DIAL (“DID”)

A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

DIRECT OUTWARD DIAL (“DOD”)

A service attribute that allows individual station users to access and dial outside numbers directly.

DIGITAL

A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

ERROR

A discrepancy or unintentional deviation by the Company from what is correct or true. An “error”, can also be an omission in records.

EXCHANGE

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE

A central office line furnished for direct or indirect access to the exchange system.

EXCHANGE SERVICE

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 2 – EXPLANATION OF TERMS (Cont'd)

FINAL ACCOUNT

A customer whose service has been disconnected who has outstanding charges still owed to the Company.

FLAT RATE SERVICE

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

HOSPITAL

An establishment for treatment of human patients by members of the medical profession where lodging for the patients is maintained on the premises.

HOTEL

An establishment offering lodging with or without meals to the general public on a day-to-day basis.

INTERFACE

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

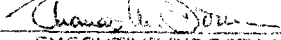
INTERRUPTION

The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 2 – EXPLANATION OF TERMS (Cont'd)

JOINT USER

A person, firm, or corporation which uses the telephone service of a subscriber as provided in Section 1 of the Tariff.

KILOBIT

One thousand bits.

LATA

Local Access and Transport Area. The area within which the Company provides local and long distance (“intraLATA”) service. For call to numbers outside this area (“interLATA”) service is provided by long distance companies.

LOCAL CALL

A call which, if placed by a customer over the facilities of the Company, is not rated as a toll call.

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

LOCAL SERVICE

Telephone exchange service within a local calling area.

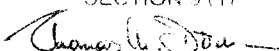
MEGABIT

One million bits.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 307 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 2 – EXPLANATION OF TERMS (Cont'd)

MOVE

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

PBX

A private branch exchange.

PREMISES

The space occupied by a customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

PRIVATE BRANCH EXCHANGE SERVICE

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

REFERRAL PERIOD

The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

SAME PREMISES

All space in the same building in which one subscriber has the right of occupancy, and all space in different buildings on contiguous property when occupied solely by the same subscriber. Foyers, hallways and other space for the common use of all occupants of a building are considered the premises of the operator of the building.

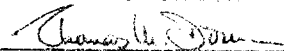
SERVING CENTRAL OFFICE

The central office from which local service is furnished.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9.11

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 2 – EXPLANATION OF TERMS (Cont'd)

STATION

Each telephone on a line and where no telephone associated with the line is provided on the same premises and in the same building, the first termination in station key equipment or a jack for use with a portable telephone.

SUSPENSION

Suspension of service for nonpayment is interruption of outgoing service only. Suspension of service at the subscriber's request is interruption of both incoming and outgoing service.

TELEPHONE CALL

A voice connection between two or more telephone stations through the public switched exchange system.

TERMINATION OF SERVICE

Discontinuance of both incoming and outgoing service.

TIE LINE

A dedicated line connecting two switchboards or dial systems.

TOLL CALL

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

TWO-WAY

A service attribute that includes DOD for outbound calls and can also be used to carry inbound calls to a central point for processing.

USER

A customer, joint user, or any other person authorized by a customer to use service provided under this Tariff.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
MAY 18 2003  
PURSUANT TO 807 KAR 5.011  
SECTION 9(1)  
BY Charles H. Dow  
EXECUTIVE DIRECTOR  
Effective: May 18, 2003

Issued: April 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

CONTENTS

SECTION 3 – GENERAL RULES AND REGULATIONS

	Page	
3.1 Use of Facilities and Services.....	4	
3.1.1 Obligation of Company.....	4	
3.1.2 Limitations on Liability .....	5	
3.1.3 Use of Service .....	6	
3.1.4 Use and Ownership of Equipment 6		
3.1.5 Directory Errors.....	6	
3.1.6 Special Equipment and Service Arrangements .....	8	(N)
3.2 Minimum Period of Service .....	8	
3.3 Payment for Services Rendered.....	9	
3.3.1 Responsibility for All Charges .....	9	
3.3.2 Applicant or Customer Deposit .....	9	
3.3.3 Payment of Charges .....	18	
3.3.4 Return Check Charge .....	19	
3.3.5 Late Payment Charges.....	19	

Issued: September 5, 2007

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

Effective: September 6, 2007





CONTENTS (Cont'd)

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

	Page
3.4 Access to Customer's Premises.....	20
3.5 Telephone Surcharges.....	21
3.5.1 General.....	21
3.5.2 Lifeline Service .....	21
3.5.3 Telecommunications Relay Service/Telecommunications Devices for the Deaf .....	21
3.6 Suspension or Termination of Service .....	22
3.6.1 Suspension or Termination for Nonpayment .....	22
3.6.2 Termination of Service.....	27

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

CONTENTS (Cont'd)

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

	Page
3.7 Additional Provisions Applicable To Business Customers .....	28
3.7.1 Telephone Number Changes .....	28
3.7.2 Deposits .....	28
3.7.3 Dishonored Checks .....	28
3.8 Additional Provisions Applicable to Residential Customers .....	29
3.8.1 Application of Rates .....	29
3.8.2 Telephone Number Changes .....	29
3.8.3 Suspension or Termination - Elderly, Blind or Disabled .....	30
3.9 Automatic Number Identification .....	31
3.9.1 Regulations .....	31

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS

3.1 USE OF FACILITIES AND SERVICE

3.1.1 Obligation of the Company

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications.

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein.

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO KRS KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

## 3.1 USE OF FACILITIES AND SERVICE (Cont'd)

## 3.1.2 Limitations on Liability

## a. Indemnification by Customer

The customer and any authorized or joint users, jointly and severally shall indemnify, defend and hold the Company harmless against claims, loss, damage, expense (including attorneys' fees and court costs) for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, equipment and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company or the customer. In the event any such infringing use is enjoined, the customer, authorized user or joint user at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish any claim of infringement, or terminate the claimed infringing use or modify such infringement.

## b. Customer-Provided Equipment

The service and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by customer-provided equipment or premises wire.


## c. Use of Facilities of Other Companies

When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 307 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

## 3.1 USE OF FACILITIES AND SERVICE (Cont'd)

## 3.1.3 Use Of Service

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the customer's option. The customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The customer may advise its customers that a portion of its service is provided by the Company, but the customer shall not represent that the Company jointly participates with the customer in the provision of the service.

## 3.1.4 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the customer's premises, including loss or damage caused by agents, employees or independent contractors of the customer through any negligence.

## 3.1.5 Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

- a. Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of two times the monthly tariff rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

Issued: April 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

Effective: May 18, 2003  
PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)  
BY Chamelle D. Down  
EXECUTIVE DIRECTOR

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.1 USE OF FACILITIES AND SERVICE (Cont'd)

3.1.5 Directory Errors

- b. Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.
- c. Operator Records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the subscriber, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.
- d. Credit Limitation: The total amount of the credit provided for the preceding paragraphs a, b, and c shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph 3, for the line or lines in question.
- e. Definitions: As used in Paragraphs a, b, c, and d above, the terms "error," "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on an incorrect street or in an incorrect community.
- f. Notice: Such allowances or credits as specified in Paragraphs a, b, and c above, shall be given upon notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charmay L. Dyer  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.1 USE OF FACILITIES AND SERVICE (Cont'd)

3.1.6 Special Equipment and Service Arrangements

In cases where Customers desire a special type of service for which provision is not otherwise made, a monthly rate and charge is quoted based on the actual cost of furnishing such service, when in the judgement of the Company there is not reason for refusing to render the special service desired.

(N)  
|  
(N)

3.2 MINIMUM PERIOD OF SERVICE

The minimum period of service is one month except as otherwise provided in this Tariff. The customer must pay the regular tariffed rate for the service they subscribe to for the minimum period of service. If a customer disconnects service before the end of the minimum service period, that customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the customer has met the minimum period of service obligation.

If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the customer, the customer is not obligated to pay for service for the remainder of the minimum period.

If service is switched over to a new customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new customer if the new customer agrees in writing to accept them. For facilities not taken over by the new customer, the original customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

Issued: September 5, 2007

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

Effective: September 6, 2007



SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.3 PAYMENT FOR SERVICE RENDERED

3.3.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

3.3.2 Applicant or Customer Deposit

a. Definition of Applicant and Customer

For purposes of this subsection, an applicant is defined as a person who applies for service for the first time or reapplies at a new or existing location after discontinuance of service. Customer is defined as someone who is currently receiving service.

b. Establishment of Credit

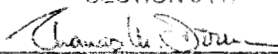
1. The Company may require a permanent residential applicant for service to satisfactorily establish credit, but such establishment of credit will not relieve the customer from prompt payment of bills. Credit history shall be applied equally for a reasonable period of time to a spouse or former spouse who shared telephone service. Credit history applies equally to both, without modification.
2. A residential applicant will not be required to pay a deposit subject to the following rules:
  - a) If the residential applicant has been a customer of any Company for the same kind of service within the last three (3) years and is not delinquent in payment of any such telephone service account, and during the last twelve (12) consecutive months of service, did not have more than one occasion in which a bill for such telephone service was paid after becoming delinquent, and never had service disconnected for nonpayment. Applicants are encouraged to obtain a letter of credit from their previous serving Company.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

Issued: April 18, 2003

MAY 18 2003  
Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)  
BY   
EXECUTIVE DIRECTOR



SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

3.3.2 Applicant or Customer Deposit (Cont'd)

b. Establishment of Credit (Cont'd)


2. (Cont'd)

- b) If the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for the service required.
- (1) The third party guarantor must be a customer of the Company and must have been a customer of the Company for at least one (1) year, and have established satisfactory credit in which no balance has been carried forward, and without having service disconnected for nonpayment of account, and without having more than two (2) occasions in which a bill was delinquent in the past twelve (12) consecutive months.
- (2) The guaranty contract shall be on a form provided by the Company which shall include the Company's right to transfer charges from a defaulted bill of the customer from whom a deposit or Contract of Guaranty was required, to the guarantor's account or accounts and the further right to suspend the guarantor's service as provided in this Tariff.
- (3) Unless otherwise agreed to by the guarantor, the guarantee shall be for the amount of the deposit the Company would normally seek on the applicant's account. The amount of the guarantee shall be clearly indicated on any documents or contracts of guaranty signed by the guarantor.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 307 KAR 0011  
SECTION 9(1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

3.3.2 Applicant or Customer Deposit (Cont'd)

b. Establishment of Credit (Cont'd)

2. (Cont'd)

c) If the residential applicant demonstrates a satisfactory credit rating by appropriate means including, but not limited to, the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by the Company, or by ownership of substantial equity.

d) All applicants for permanent residential service who are sixty-five (65) years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with the Company or another telephone Company for the same telephone service which accrued within the last five (5) years.

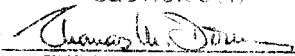
3. An applicant for business service may be required to make a deposit if the credit of the applicant for service has not been established satisfactorily to the Company.

4. Every applicant who has previously been a customer of the Company and whose service has been discontinued for nonpayment of bills shall be required to pay all amounts due the Company, or execute a deferred payment agreement if offered, and re-establish credit before service is rendered by the Company.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY  EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 - GENERAL RULES AND REGULATIONS (Cont'd)

3.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

3.3.2 Applicant or Customer Deposit (Cont'd)

c. Interests on Deposits

1. Interest will accrue on all deposits at the rate prescribed by law beginning on the date of the deposit. Interest accrued will be refunded to the customer or credited to the customer's bill on an annual basis. If interest is paid or credited to the customer's bill prior to twelve (12) months from the date of deposit or the last interest payment date, the payment or credit shall be on a prorated basis. (C)
2. After the customer has paid for twelve (12) consecutive bills for service without having had service discontinued for nonpayment or had more than one occasion in which a bill was not paid within the period prescribed by the regulations of the Company on file with the Commission, and the customer is not then delinquent in the payment of his bills, the Company shall annually and automatically refund the deposit plus accrued interest. Deposits maturing under this Section for refund and falling on other than the Company's normal annual refund date will be promptly returned to the customer upon request. If the customer has had service discontinued for nonpayment of his bill or had more than one past due bill for such period, the Company shall thereafter review the account every twelve (12) billings and shall promptly and automatically refund the deposit plus accrued interest after the customer has not had service discontinued for nonpayment of bill or had more than one such past due bill during the twelve (12) billings prior to any review and is not then delinquent in the payment of his bills. (C)

Issued: June 12, 2012

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

Effective: July 12, 2012



SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

3.3.2 Applicant or Customer Deposit (Cont'd)

d. Deposit Required

1. When a permanent residential or business applicant does not meet the conditions listed in Section 3.3.2.b., a deposit will be required by the Company subject to the following rules:
2. Initial Deposit
  - a) The required initial deposit shall not exceed an amount equivalent to two and one-half months local service and the estimated call messages during a like period.
  - b) The Company may require an initial deposit from residential customers if the customer has been delinquent in paying a bill for telephone service on more than one occasion during the last twelve (12) consecutive months of service or if the customer's service was disconnected for nonpayment. The customer may furnish a satisfactory written guarantee to secure payment of bills, instead of paying a cash deposit.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

3.3.2 Applicant or Customer Deposit (Cont'd)

e. Information Provided With Deposits

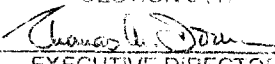
At the time a deposit is required, the Company shall provide written information about deposits to applicants for, or customers of, business or residential service. This information will include:

1. The circumstances under which the Company may require a deposit, or request an additional deposit;
2. How a deposit is calculated;
3. The amount of interest paid on a deposit and how this interest is calculated; and
4. The time frame and requirement for return of the deposit to the customer.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

3.3.2 Applicant or Customer Deposit (Cont'd)

f. Interest on Deposits

Payment of interest to the customer shall be made annually if requested by the customer, or at the time the deposit is returned or credited to the customer's account. The rate of interest to be paid on Customer deposits shall be paid at the rate prescribed by the Kentucky Public Service Commission, payable annually for the time such deposits were held by the Company and the Customer was served by the Company. Such interest shall be calculated to December 1 of each year.

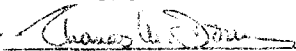
g. Records of Deposits

1. The Company will keep records to show:
  - a) The name and address of each depositor;
  - b) The amount and date of the deposit; and
  - c) Each transaction concerning the deposit.
2. The Company will issue a receipt of deposit to each applicant from whom a deposit is received and will provide means whereby a depositor may establish his claim if the receipt is lost.
3. A record of each unclaimed deposit will be maintained for four (4) years, during which time the Company will make a reasonable effort to return the deposit.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY  EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

3.3.2 Applicant or Customer Deposit (Cont'd)

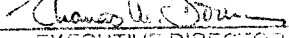
h. Refund of Deposit:

1. If service is not connected or after disconnection of service, the Company will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one premises to another within the service area of the Company shall not be deemed a disconnection where refund of the deposit is concerned.
2. When the customer has paid bills for service for twelve (12) consecutive residential billings or for twelve (12) consecutive business billings without having service disconnected for non-payment of bill and without having more than two occasions in which a bill was delinquent, and when the customer is not delinquent in the payment of the current bills, the Company will promptly and automatically refund the deposit plus accrued pro rated interest for the year at a rate prescribed by the Kentucky Public Service Commission in the form of cash or a credit to a customer's bill, or void any guarantee of payment and return any documents or contracts of guarantee to the guarantor. If the customer does not meet these refund criteria the deposit or contract of guarantee may be retained.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

3.3.2 Applicant or Customer Deposit (Cont'd)

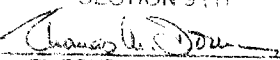
i. Complaint by Applicant or Customer

The Company directs its employees engaged in initial contact with an applicant or customer seeking to establish or re-establish credit, to inform the customer, if dissatisfaction is expressed with the Company's decision, of the customer's right to file a complaint with the Commission.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001



SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

## 3.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

## 3.3.3 Payment of Charges

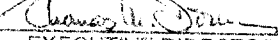
Charges for facilities and service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable at any business office of the Company, by U.S. Mail, or at any location designated by the Company. If objection is not received by the Company within three months after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the customer. A bill will not be deemed correct and binding upon the customer if the Company has records on the basis of which an objection may be considered, or if the customer has in his or her possession such Company records. If objection results in a refund to the customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest will be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on customer overpayments that are refunded within 30 days after the overpayment is received by the Company.

Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer if objection is not received by the Company within two months after the bill is rendered.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY  EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

3.3.4 Return Check Charge

When a check which has been presented to the Company by a customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Returned Check Charge of \$25.00.


3.3.5 Late Payment Charges

- a. Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the due date, a late payment charge of 1.5% will be applied to all amounts previously billed under this Tariff.
- b. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- c. Late payment charges do not apply to final accounts.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

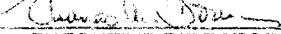
3.4 ACCESS TO CUSTOMER'S PREMISES

The customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the customer or any joint user or customer of the customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY  EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.5 TELEPHONE SURCHARGES

3.5.1 General

In addition to the rates and charges applicable according to the rules and regulations of this Tariff, various surcharges may apply to the customer's monthly bill statement.

3.5.2 Lifeline Service

In order to support funding of Lifeline Service to low-income consumers, the Company will collect a monthly Kentucky Lifeline Support charge from its Customers for each local line provided by the Company. The charge per line, per month will be \$0.05, the rate determined by the Commission.


3.5.3 Telecommunications Relay Service/Telecommunications Devices for the Deaf (TRS/TDD)

In order to support funding of TRS/TDD service to hearing and/or speech impaired individuals who must use a TDD, the Company will collect a monthly surcharge of \$0.10 per line, the rate determined by the Commission.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18, 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9(1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.5 TELEPHONE SURCHARGES

3.5.1 General

In addition to the rates and charges applicable according to the rules and regulations of this Tariff, various surcharges may apply to the customer's monthly bill statement.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 SUSPENSION OR TERMINATION OF SERVICE

3.6.1 Suspension or Termination for Nonpayment

a. Non-payment Service Interruption

In the event of a proposed disconnection of Residential Basic Local Service only, the following procedures shall apply:

1. No Basic Residential Service shall be disconnected for Local Service Charge until at least 29 days from the date of the bill.
2. No Residential Service can be disconnected for Local Service Charges unless the utility has given the affected customer a written notice of the proposed disconnection at least five (5) days before the proposed date of disconnection. The notice must include:
  - a) The final payment date of the amount due;
  - b) The reason for the disconnection, including the unpaid balance due;
  - c) A telephone number which the customer may call for information about the proposed disconnection; and
  - d) The procedure for medical emergencies, as hereinafter described.
3. If contact with the customer was not previously made and notice of the disconnection was by mail or by leaving it at the premises, the utility must make a good faith effort to contact the customer at least two (2) days before the proposed disconnection.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY Charles H. Dorn  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

3.6.1 Suspension or Termination for Nonpayment (Cont'd)

a. Non-payment Service Interruption (Cont'd)

4. Service shall not be disconnected for nonpayment of local service charged to a residential customer who has a serious illness which would be aggravated by said discontinuation, provided that the customer notifies the utility of this condition in writing, or orally and within ten (10) days of giving such initial notice furnishes to the utility a written statement from a physician, county board of health, hospital, or clinic identifying the illness and its expected duration, and certifying that the illness would be aggravated by such discontinuance. In such event, the proposed disconnection shall be held in abeyance for the shorter of either the length of the illness or one month from the date of such initial notice, and the customer may renew the postponement period one additional time by repeating the aforementioned procedure. If there is a dispute regarding the existence of a serious illness, the case may be referred to the Commission for final determination.
  - a) The Company may impose toll restriction to a residential customer who has an illness, as specified above, until payment of all charges has been made.
5. In the case of a disputed bill for Residential Basic Local Exchange Service, the customer shall have the right, after all remedial measures with the utility have failed, to request in writing, or orally to be followed by a request in writing, that the Commission investigate the dispute before Residential Service may be disconnected. Such request must be made within ten (10) days after the date of the disputed bill.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO KRS 263.001  
SECTION 9(1)

BY EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

3.6.1 Suspension or Termination for Nonpayment (Cont'd)

a. Non-payment Service Interruption (Cont'd)

- 6. No consumer may be disconnected for unpaid Residential Local Service if the consumer notifies the Company between the date of receiving a notification of the proposed disconnection of service and the date set for disconnection and agrees to pay the unpaid balance for service previously provided in equal installments over the three consecutive billing months immediately following said notice. Further, the consumer agrees to pay future bills and the installments by the date due. However, if a consumer has received a notice of intent to disconnect, at any time prior to the time when the consumer is once again current in his billings for service previously provided, if the consumer makes toll calls exceeding \$10.00 in any thirty (30) day period, the telephone company shall have the right to immediately and without further notice, disconnect telephone service to that consumer. Similarly, if the consumer fails to make any agreed upon payment as set forth immediately above, the Company may disconnect service without further notice.
- 7. If a customer's check is returned for insufficient funds or dishonored by the bank, this constitutes an automatic waiver of the written notice requirements.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 307 KAR 5:011  
SECTION 9 (1)

BY Charles W. Dyer  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001



SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

3.6.1 Suspension or Termination for Nonpayment (Cont'd)

b. Disconnection With Notice

Telephone service may be disconnected after proper notice for any of the following reasons:

1. Failure to pay a delinquent account or failure to comply with the terms of a deferred payment agreement including only the carriage charges of an interexchange carrier when the Company bills for those carriers.
2. Violation of the Company's rules pertaining to the use of service in a manner which interferes with the service of others or the operation of nonstandard equipment when a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.
3. Failure to comply with deposit or guarantee arrangements where required.

c. Telephone service may be disconnected without notice under either of the following conditions:

1. Where a known dangerous condition exists for as long as the condition exists. Where reasonable given the nature of the hazardous condition, a written statement providing notice of disconnection and the reason therefore shall be posted at the place of common entry or upon the front door of each affected residential unit as soon as possible after service has been disconnected.
2. Where service is connected without authority by a person who has not made application for service, or who has reconnected service without authority following termination of service for nonpayment, or in instances of tampering with the Company's equipment or bypassing the same.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY Chambers R. D. Dorn  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

3.6.1 Suspension or Termination for Nonpayment (Cont'd)

d. Insufficient Grounds for Disconnection

Telephone service may not be disconnected for any of the following reasons:

1. Delinquency in payment for service by a previous occupant of the premises.
2. Failure to pay for merchandise or charges for non-utility service purchased from the Company.
3. Failure to pay for a different type or class of telephone service unless charges for such service are included on the same bill.
4. Failure to pay the account of another customer as guarantor thereof, unless the Company has in writing the guarantee as a condition precedent to services.
5. Failure to pay charges arising from an underbilling occurring due to any misapplication of rates more than six (6) months prior to the current billing.
6. Failure to pay charges for calls to pay-per-call information services.

e. Disconnection on Holidays or Weekends

Unless a dangerous condition exists or unless the customer requests disconnection, service shall not be disconnected on a day, or on a day immediately preceding a day, when personnel of the Company are not available to the public for the purpose of making collections and reconnecting services.

f. Abandonment of Service

The Company may not abandon a customer or a certified service area without written notice to its customers therein and all similar neighboring companies and without approval from the Commission.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 7 8 2003

PURSUANT TO KRS 264.010  
SECTION 9(1)

Issued: April 18, 2003

Dru A. Sedwick  
Secretary

Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

BY John J. [Signature]  
EFFECTIVE May 18, 2003  
EXECUTIVE DIRECTOR

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

3.6.2 Termination of Service

a. Termination of Service by the Company

1. When the service is terminated on the initiative of the Company because of violation of its regulations by the customer, the regulations stipulated in the paragraph below for termination of service by the customer apply.
2. Should service be terminated for nonpayment of charges, restoration of service will be made only as prescribed in Section 4.5.4 of this Tariff.

b. Termination of Service by the Customer

Service may be terminated at any time upon reasonable notice from the customer to the Company. Upon such termination, the customer shall be responsible for the payment of all charges due. This includes all charges due for the period of service that has been rendered plus any unexpired portion of a minimum service period and applicable Termination Charges.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY Charlene R. Dorn  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.7 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS

3.7.1 Telephone Number Changes

When a business customer requests a telephone number change, the referral period for the disconnected number is 180 days.

The Company reserves all rights to the telephone numbers assigned to any customer. The customer may order a Customized Number where facilities permit for an additional charge as specified in Section 4.6 of this Tariff.

When service in an existing location is continued for a new customer, the existing telephone number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

3.7.2 Deposits

Deposits will be returned to a business customer upon cancellation of service or after one year, whichever event occurs first, unless the customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

3.7.3 Dishonored Checks

If a business customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO KY REV. STAT.  
SECTION 9.11

BY Charles H. Dyer  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.8 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

3.8.1 Application of Rates

Residential rates as described in Section 6 apply to service furnished in private homes or apartments (including all parts of the customer's domestic establishment) for domestic use. Residential rates also apply in college fraternity or sorority houses, convents and monasteries, and to the clergy for domestic use in residential quarters.

Residential rates do not apply to service in residential locations if the listing indicates a business or profession. Residential rates do not apply to service furnished in residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

The use of residential service and facilities is restricted to the customer, members of the customer's domestic establishment, and joint users.

3.8.2 Telephone Number Changes

When a residential customer requests a telephone number change, the referral period for the disconnected number is 90 days.

The customer may order a Customized Number where facilities permit for an additional charge as specified in Rate Schedule of this Tariff.

When service in an existing location is continued for a new customer, the existing number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9(1)

BY Chambers R. Brown  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.8 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

3.8.3 Suspension or Termination - Elderly, Blind or Disabled

An additional 20 days will be allowed before suspension or termination may occur when:

- a. the customer is known to or identified to the Company as being blind or disabled,
- b. the customer is 62 years of age or older, and all other residents of the customer's household are: under 18 years of age, over 62 years of age, blind or disabled.

In cases where service has been suspended or terminated and the Company subsequently learns that the customer is entitled to the protection established herein, the Company shall within 24 hours of such notification restore service for an additional 20 days and make a diligent effort to contact in person an adult resident at the customer's premises for the purpose of devising a payment plan.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 307 KAR 5.011  
SECTION 9(1)

BY Charles H. Dineen  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.9 AUTOMATIC NUMBER IDENTIFICATION

3.9.1 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- a. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- b. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- c. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.
- d. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed above, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- e. Telephone Corporations must make reasonable efforts to adopt and apply procedures designed to provide reasonable safeguards against the aforementioned abuses of ANI.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY Charles L. Dorn  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.9 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

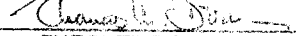
3.9.1 Regulations (Cont'd)

- f. Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001



CONTENTS

SECTION 4 – SERVICE CONNECTION CHARGES

	Page
4.1 General .....	2
4.2 Applicable Service Connection Charges .....	2
4.3 Restoral Charge .....	2
4.4 Work Charge .....	2
4.5 Charges Associated With Premises Visit.....	3
4.6 Primary Interexchange Carrier (PIC) Change Charge.....	3
4.7 Central Office Network Accesss Charge .....	3
4.8 Change in Telephone Number .....	4
4.9 Rates and Charges .....	4

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 6:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 4 – SERVICE CONNECTION CHARGES

4.1 GENERAL

- 4.1.1 The term "Service Connection Charge" is used to define the charge applying to the establishment of service for a customer.
- 4.1.2 Service connection charges do not apply to private line facilities, i.e., circuits not connected with the central office for exchange or toll service; but installation charges are applied in accordance with the provisions and rates specified elsewhere in this tariff.
- 4.1.3 Service connection charges may be payable at the time of application for the particular service or facility, and prior to the establishment of service. Service may be established in advance of the payment of the service connection charges for addition to the services of existing and also in the case of service for departments and agencies of Federal, State, County, and Municipal Governments.

4.2 APPLICABLE SERVICE CONNECTION CHARGES

4.2.1 Primary Service Order Charge

The Primary Service Order Charge is applicable only for initial connection or establishment of telephone service.

4.2.2 Secondary Service Order Charge

The Secondary Service Order Charge is applicable to all other Customer requests for installing, moving, changing or rearranging telephone service and miscellaneous Company owned equipment.

4.3 RESTORAL CHARGE

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 1 of this Tariff.

4.4 WORK CHARGE

A Work Charge is applicable for work done at the Customer's location in connection with the installation, move or change of each item of company-owned equipment or service as specified in other sections of the tariff.

Work Charges do not apply when work is performed at the Company's initiative.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

Issued: April 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

Effective May 18, 2003  
SECTION 9 (1)  
BY *Charles B. Dru*  
EXECUTIVE DIRECTOR

SECTION 4 – SERVICE CONNECTION CHARGES (Cont'd)

4.5 CHARGES ASSOCIATED WITH PREMISES VISIT

Applicable for a required trip to Customer's premises in connection with establishment of service, rearrangement of service, or installation of Company owned equipment when requested by the Customer.

4.6 PRIMARY INTEREXCHANGE CARRIER (PIC) CHANGE CHARGE

Customers may be presubscribed to the carrier of their choice for both interLATA and intraLATA service. The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's intraLATA or interLATA service after the initial installation of service.

4.7 CENTRAL OFFICE NETWORK ACCESS CHARGE

Applicable for testing and connecting functions required within the central office and for the work associated with the circuit extending from the serving central office to the protector on the Customer's premises.

The Central Office Network Access Charge applies to work performed in the central office and extending to the point of connection at the Customer's premises. The charge applies for work including but not limited to:

- connection or reconnection of local exchange lines, FX lines, local private lines, local off-premises extension lines and local tie lines (one charge per item).
- number change on a local exchange central office network access or trunk (one charge per item).
- restoration of service.

Charges, if any, applicable to central office work in exchanges of other companies are those applicable for that company.

Central Office Network Access Charges do not apply for:

- transfer of service from one Customer to another when there is no lapse in service.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 50.01  
SECTION 9 (1)

Issued: April 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

BY Effective May 18, 2003  
EXECUTIVE DIRECTOR

SECTION 4 – SERVICE CONNECTION CHARGES (Cont'd)

4.8 CHANGE IN TELEPHONE NUMBER

Requests for Changes in Telephone Number of central office lines or trunks, one (secondary) service order charge plus, for each number changed, a central office network access charge will apply.

Changes in Telephone Number of other than central office lines or trunks, one (secondary) service order charge and one premises visit charge, as appropriate, will apply.

The above charges do not apply when, in the judgement of the Company, Changes in Telephone Number are necessary for continuation of satisfactory service.

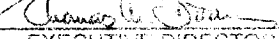
4.9 RATES AND CHARGES

Service Connection Charges are contained in the Rate Schedule at the end of this tariff.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 507 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

CONTENTS

SECTION 5 – LOCAL CALLING AREAS

	Page
5.1 Within the Base Rate Area Comprising.....	2
5.2 Local Calling Area.....	2

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY Charles L. Dorn  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 5 – LOCAL CALLING AREAS

5.1 WITHIN THE BASE RATE AREA COMPRISING:\*

5.2 LOCAL CALLING AREA\*

<u>Exchange</u>	<u>Exchanges in Local Calling Area</u>	
Ashland	Catlettsburg, Greenup, Meads, Russell, South Shore	(N)
Catlettsburg	Ashland, Meads, Russell	
Grayson	Olive Hill	
Greenup	Ashland, Meads, Russell, South Shore	
Meads	Ashland, Catlettsburg, Greenup, Russell, South Shore	
Russell	Ashland, Catlettsburg, Greenup, Meads, South Shore	
South Shore	Ashland, Greenup, Meads, Portsmouth (OH), Russell	

\* The base rate areas and local calling areas will be updated as Armstrong Telecommunications, Inc. prepares to enter new areas. These updates will be sent to the Kentucky Public Service Commission for approval.

Issued: September 5, 2007

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

Effective: September 6, 2007



CONTENTS

SECTION 6 – NETWORK SWITCHED SERVICES

	Page
6.1 Residential Network Switched Services .....	2
6.1.1 General.....	2
6.1.2 Residential Service Descriptions .....	3
6.2 Business Network Switched Service.....	6
6.2.1 General.....	6
6.2.2 Business Service Descriptions .....	7
6.3 Rates and Charges .....	7

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY Thomas W. Donnan  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 6 – NETWORK SWITCHED SERVICES

6.1 RESIDENTIAL NETWORK SWITCHED SERVICES

6.1.1 General

Residential Network Switched Service provides a residential customer with a connection to the Company's switching network which enables the customer to:

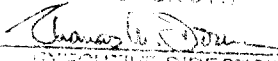
- a. place and receive calls from other stations on the public switched telephone network;
- b. access the Company's local calling service;
- c. access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- d. access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (101XXXX).

Connection charges as described in Section 4 apply to all service on a one-time basis unless waived pursuant to this Tariff.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001



SECTION 6 – NETWORK SWITCHED SERVICES (Cont'd)

6.1 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

6.1.2 Residential Service Descriptions

The following Residential Network Switched Service Options are offered:

a. Local Service with Optional Calling Services Package

Provides the Customer with unlimited calling to those exchanges identified in the Local Exchange Service portion of this tariff. Additionally, this service includes the following Optional Calling Service features at no additional charge:

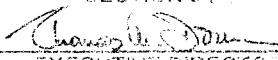
Caller ID  
Call Block  
Call Forwarding  
Call Waiting  
Personal Ringing  
Priority Call  
Repeat Call  
Return Call  
Select Call Forward  
Speed Call  
Three-way Calling  
Call Trace

b. Local Service with Unlimited LATA Calling Package - Provides the Customer with unlimited calling to all points within the exchanges home LATA.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY  EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 6 – NETWORK SWITCHED SERVICES (Cont'd)

6.1 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

6.1.2 Residential Service Descriptions (Cont'd)

- c. Local Service with Unlimited LATA Calling and Optional Calling Services Packages - Provides the Customer with unlimited calling to all points within the exchange's home LATA. Additionally, this service includes the following Optional Calling Service features at no additional charge:

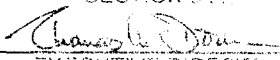
- Caller ID
- Call Block
- Call Forwarding
- Call Waiting
- Personal Ringing
- Priority Call
- Repeat Call
- Return Call
- Select Call Forward
- Speed Call
- Three-way Calling
- Call Trace

- d. Local Service - Provides the Customer with unlimited local calling to those exchanges identified in the Local Exchange Service portion of this tariff.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 6 – NETWORK SWITCHED SERVICES (Cont'd)

6.1 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

6.1.2 Residential Service Descriptions (Cont'd)

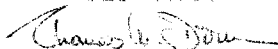
e. Rates and Charges

Rates and charges for Residential Network Switched Services are contained in the Rate Schedule at the end of this tariff. In addition to the basic charges for Residential Service, connection charges apply as described in Section 4 of this tariff.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 6 – NETWORK SWITCHED SERVICES (Cont'd)

6.2 BUSINESS NETWORK SWITCHED SERVICES

6.2.1 General

Business Network Switched Service provide a business customer with a connection to the Company's switching network which enables the customer to:

- a. place and receive calls from other stations on the public switched telephone network;
- b. access the Company's local calling service;
- c. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d. access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (101XXXX).

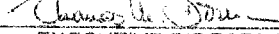
Business Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 4 apply to all service on a one-time basis unless waived pursuant to this Tariff.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 6 – NETWORK SWITCHED SERVICES (Cont'd)

6.2 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

6.2.2 Business Service Descriptions

The following Business Access Service Options are offered:

Basic Business Line Service

Centrex Service

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only.

a. Basic Business Line Service

Provides the Customer with unlimited calling to those exchanges identified in the Local Exchange Service portion of this tariff.

6.3 RATES AND CHARGES

Rates and charges for Business Network Switched Services are contained in the Rate Schedule at the end of this tariff. In addition to the basic charges for Business Service, connection charges apply as described in Section 4 of this tariff.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 0011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

CONTENTS

SECTION 7 – SUPPLEMENTAL SERVICES

	Page
7.1 Service and Promotional Trials.....	3
7.1.1 General.....	3
7.1.2 Regulations.....	3
7.2 Customer Requested Service Suspension.....	5
7.3 Directory Assistance Service.....	6
7.3.1 General.....	6
7.3.2 Regulations.....	6
7.3.3 Rates and Charges.....	6
7.4 Optional Calling Services.....	7
7.4.1 General.....	7
7.4.2 Description of Features.....	7
7.4.3 Definition of Terms.....	13
7.4.4 Regulations.....	14
7.4.5 Rates and Charges.....	17
7.5 Directory Listings.....	18
7.5.1 Provision of Directory Listings.....	18
7.5.2 Primary Directory Listings.....	19
7.5.3 Standard Listings.....	19
7.5.4 Unlisted Numbers.....	19
7.5.5 Non-Published Numbers.....	20
7.5.6 Rates and Charges.....	20

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles E. Dora  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

CONTENTS

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

	Page
7.6 Busy Verification and Interrupt Service .....	21
7.6.1 General .....	21
7.6.2 Rate Application .....	21
7.6.3 Rates .....	21
7.7 Trap Circuit Service .....	22
7.7.1 General .....	22
7.7.2 Regulations .....	22
7.7.3 Rates .....	22
7.8 Local Operator Service .....	23
7.8.1 General .....	23
7.8.2 Rates .....	23
7.9 Blocking Service .....	24
7.9.1 General .....	24
7.9.2 Regulations .....	24
7.9.3 Rates .....	24

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 8.011  
SECTION 9 (1)

BY Charles H. Dowd  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.1 SERVICE AND PROMOTIONAL TRIALS

7.1.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential customer to a service not previously subscribed to by the customer.

7.1.2 Regulations

- a. Appropriate notification of the Trial will be made to all eligible customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- b. During a Service Trial, the service(s) is provided automatically to all eligible customers, except those customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- c. During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact the Company will be disconnected from the service.
- d. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- e. The Company retains the right to limit the size and scope of a Promotional Trial.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 507 KAR 5:011  
SECTION 9 (1)

BY Charles R. Dorn  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001



SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.1 SERVICE AND PROMOTIONAL TRIALS (Cont'd)

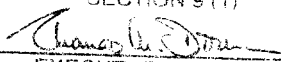
7.1.2 Regulations (Cont'd)

- f. During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact the Company will be disconnected from the service.
- g. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- h. The Company retains the right to limit the size and scope of a Promotional Trial.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.2 CUSTOMER REQUESTED SERVICE SUSPENSION

7.2.1 At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.

7.2.2 The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

<u>Period of Suspension</u>	<u>Charge</u>
- First Month or Partial Month	Regular Monthly Rate (no reduction)
- Each Additional Month (up to the one year limit)	1/2 Regular Monthly Rate

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY *Charles L. Sedwick*  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.3 DIRECTORY ASSISTANCE SERVICE

7.3.1 General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

7.3.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- a. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.

7.3.3 Rates and Charges

The Directory Assistance Charge is contained in the Rate Schedule at the end of this tariff.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 507 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.4 OPTIONAL CALLING SERVICES

7.4.1 General

Optional calling services include the following central office-based call management services. The services are available to individual line Customers where Telephone Company facilities and Customer configuration permit.

7.4.2 Description of Features

a. Call Waiting

Call Waiting permits the Customer engaged in a call to receive a tone signal indicating a second call is waiting, and by operation of the switchhook to place the first call on hold and answer the waiting call. The Customer may alternate between the two calls by operation of the switchhook.

b. Call Forwarding

Call Forwarding permits the Customer to automatically transfer all incoming calls to a telephone number at another local or toll location. The Customer activates Call Forwarding by dialing a special code followed by the telephone number of the location to which calls are to be transferred. The service may be deactivated by dialing another code. The Customer must activate and deactivate this service from the station forwarding the calls. The Customer may still make outgoing calls while Call Forwarding is active, even while a transferred call is in progress. Calls cannot be answered at the base station while Call Forwarding is active.

c. Caller ID Service

Caller ID is an optional central office software-based service offering which allows a Telephone Company subscriber the ability to view the calling party's telephone number on a subscriber-provided display unit. In cases where callers have either blocked their outgoing telephone number, or placed the call through an operator, the calling party's telephone number will not be displayed. In addition, Caller ID will only work when calls originate from and terminate within central offices connected by SS7 technology.

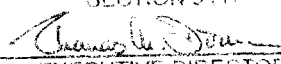
The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-listed, and non-published telephone numbers.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

Issued: April 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

PURSUANT TO KY RAB 2003  
SECTION 9.11  
Effective May 18, 2003  
BY   
EXECUTIVE DIRECTOR

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

## 7.4 OPTIONAL CALLING SERVICES (Cont'd)

## 7.4.2 Description of Features (Cont'd)

## c. Caller ID Service (Cont'd)

Caller ID subscribers also have the ability to automatically reject incoming telephone calls which have been blocked. Through Anonymous Call Rejection (part of Caller ID Service), all incoming telephone calls which have the calling party's telephone number blocked will hear a recorded announcement indicating the Caller ID subscriber will not accept calls made from blocked telephone numbers; this is a free call.

Service Availability

Caller ID is offered as an optional service to single party residential subscribers, single line business and multiple incoming line trunk business subscribers. Caller ID is offered on a monthly subscription basis, and is provided only where facilities permit.

Per-Line Blocking

Customers requesting Per-Line Blocking will prevent the display of their telephone numbers on all outgoing calls. The Per-Line Blocking feature may be deactivated at any time by Customers on a call-by-call basis through the activation of a special code. Per-Line Blocking is provided free of any recurring charge, but is a special feature which must be ordered by Customers.

The Telephone Company will initially install Per-Line Blocking at no charge. Requests to remove Per-Line Blocking on Customer lines will be completed at no charge. Subsequent requests to re-install Per-Line Blocking will be completed at prevailing Telephone Company non-recurring service order rates.

Per-Line Blocking will not prevent the display of originating telephone numbers to 9-1-1 emergency service providers.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles L. Don  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.4 OPTIONAL CALLING SERVICES (Cont'd)

7.4.2 Description of Features (Cont'd)

c. Caller ID Service (Cont'd)

Per-Call Blocking

Per-Call Blocking will prevent the display of Customers' telephone numbers on outgoing calls. This feature may be utilized at any time through the activation of a special code prior to dialing an outgoing call. Per-Call Blocking is provided at no charge, and is automatically placed on all telephone lines by the Telephone Company.

Per-Call Blocking will not prevent the display of telephone numbers to 9-1-1 emergency service providers.

d. Three-Way Calling

Three-Way Calling permits the Customer, by operation of the switchhook, to place an existing call on hold, dial the telephone number of a third party and establish a local or toll three-way conference call. The Customer may talk privately with the third party before establishing the three-way connection and may disconnect the third party to re-establish the original connection. The Customer's line establishing the conference call must remain open for the duration of the call or the connection for all callers will be terminated.

e. Speed Calling

Speed Calling permits the Customer to program up to eight frequently dialed numbers by dialing a one-digit code. This feature can accommodate local, toll, and long distance numbers. Customer uses a code to access the Speed Calling feature. Customer may change list whenever necessary.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 207 KAR 5.011  
SECTION 9 (1)

BY Charles L. Rouse  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

## 7.4 OPTIONAL CALLING SERVICES (Cont'd)

## 7.4.2 Description of Features (Cont'd)

The following central office-based call management services forward the calling party's number to the terminating end, where facilities permit. The services work only on calls that originate from and terminate to appropriately equipped offices. These services provide a variety of subscription and usage-sensitive priced, user-programmable features that manage calls based on Customer input directions to the network. These services are automatically available to any single line Customer connected to the appropriately equipped offices. The Customer has various billing and/or blocking options for the use of these services.

## f. Repeat Call

This service allows a calling party to redial the last telephone dialed, provided it is to a number in appropriately equipped offices. If that line is found busy, a 30-minute queuing process begins, and the Network automatically attempts to complete the call.

Residential customers can either pay-per-use so that a separate charge applies to each activation of this service; or subscribe to the service and incur a monthly charge for unlimited use. When the Customer pays-per-use, the usage charge applies each time the service is activated whether or not the called party answers. Business customers may subscribe to the service and incur a monthly charge for unlimited use.

## g. Return Call

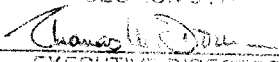
This service allows a calling party to automatically return the most recent incoming call. If that line is found busy, a 30-minute queuing process begins, and the Network automatically attempts to complete the call.

Residential customers can either pay-per-use so that a separate charge applies to each activation of this service; or subscribe to the service and incur a monthly charge for unlimited use. When the Customer pays-per-use, the usage charge applies each time the service is activated whether or not the called party answers. Business customers may subscribe to the service and incur a monthly charge for unlimited use.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 6.011  
SECTION 9 (1)

BY:   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

## 7.4 OPTIONAL CALLING SERVICES (Cont'd)

## 7.4.2 Description of Features (Cont'd)

h. Priority Call

This service provides one distinctive audible signal to the called Customer when receiving a call from one of up to ten (10) prespecified telephone numbers. Through an interactive dialing sequence, the Customer creates a screening list of up to ten (10) telephone numbers in the switching machines. This list can only be created from and for telephone numbers located in appropriately equipped offices. When a call arrives from one of the pre-specified telephone numbers, the Priority Call rings distinctively. If the called Customer subscribes to call waiting, and the call arrives while the line is busy, the call waiting tone has a distinctive pattern. For calls from a dial tone line with multi-line hunting, the distinctive signal is only produced when the main telephone number has been entered in the screening list.

i. Select Forward

This service allows the Customer to select a maximum of ten (10) telephone numbers for forwarding. The Customer activates this service by dialing a code to create a screening list via an interactive dialing sequence. This list can only be created from and for telephone numbers located in appropriately equipped offices. Only calls from those telephone numbers in the screening list may be forwarded to the designated telephone number.

For calls from a line within multi-line hunting, the call is selectively forwarded only where the main telephone number has been entered in the screening list.

j. Call Block

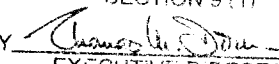
This service gives the Customer the ability to prevent future calls from specific telephone numbers and can be activated after receipt of an unwanted call or after entering a telephone number from which the calling party does not wish to receive future calls. To activate the service, the Call Block customer regains dial tone and dials a code, which creates a screening list for a maximum of ten (10) numbers. This list can only be created from and for telephone numbers located in appropriately equipped offices. Further calls to the Call Block customer from telephone numbers in the screening list are connected to an announcement stating that the called party is not accepting calls and the Call Block customer's telephone does not ring.

For calls from a line within multi-line hunting, the call is blocked <sup>PUBLIC SERVICE COMMISSION</sup> only where the main <sup>EFFECTIVE</sup> telephone number has been entered in the screening list.

MAY 18 2003

Issued: April 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

Effective: May 18, 2003  
PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)  
BY   
EXECUTIVE DIRECTOR



SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

## 7.4 OPTIONAL CALLING SERVICES (Cont'd)

## 7.4.2 Description of Features (Cont'd)

k. Call Trace

This service allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Telephone Company. The Customer using Call Trace is required to contact the Telephone Company for further action. The Customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

The usage charge applies each time the service is activated.

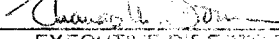
l. Personal Ringing Service

Personal Ringing Service enables an individual line subscriber to have up to two (2) telephone numbers (referred to as "dependent" numbers) assigned to one dial tone line in addition to the main number (referred to as the "master" number). Each number when dialed will result in a distinctive ring which facilitates the ability of the Customer to determine which number is being called. Where facilities permit, a distinctive call waiting tone for each telephone number will be provided for Customers who subscribe to Personal Ringing Service and call waiting. Personal Ringing Service is associated with incoming calls only and does not provide a separate dial tone line to place outgoing calls. Personal Ringing Service is only offered on a monthly subscription basis.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO KRS 263.001  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

## 7.4 OPTIONAL CALLING SERVICES (Cont'd)

## 7.4.3 Definition of Terms

The following definitions apply to terms often used to describe operation of various optional calling services.

## a. Activation

Activation requires dialing a code from the Customer's line and originating (activating) the corresponding service. For usage-billed service(s) activation causes an "activation" charge to be applied at that time. No activation charge applies when the Customer subscribes to a service on a monthly basis. When the Customer uses return call, repeat call, call trace on a pay-per-use basis, activation charges apply each time the service is activated.

## b. Master and Dependent Telephone Numbers

The Master Telephone Number is the main telephone number provided with the dial tone line and associated with both incoming and outgoing calls. With personal ringing service, a Customer can purchase up to two (2) Dependent Numbers that are assigned to the Master Number. The Master Telephone Number and the Dependent Numbers are on one telephone line.

## c. Distinctive Ringing and Distinctive Call Waiting Tone

With personal ringing service, Distinctive Ringing and Call Waiting tone patterns are assigned to the Dependent number(s) to distinguish incoming calls from those to the master number.

## d. Interactive Dialing Sequence

Relates to the dialing activities performed by a Customer while programming a service for use. The dialing activities are termed interactive because the Customer's actual dialing functions are in response to messages provided by the central office.

## e. Multi-Line Hunting Group

A service arrangement that combines a group of telephone lines with individual originating and common terminating characteristics. An incoming call to the group causes the line to search for an idle line to which the call can be completed.

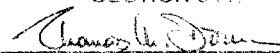
PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

Issued: April 18, 2003

~~MAY 18 2003~~  
Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

PURSUANT TO 807 KAR 5:011  
SECTION 9(1)

BY   
EXECUTIVE DIRECTOR

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.4 OPTIONAL CALLING SERVICES (Cont'd)

7.4.4 Regulations

a. Availability of Service

1. Optional calling services require special central office equipment and are furnished only from central offices where facilities are available, as determined by the Company.
2. The services can be activated by either dial-pulse (rotary) or touch-tone line dial tone service.

b. Provision of Service

1. General

All optional calling services can be provided to individual line customers only.

The optional calling services which provide distinctive ringing may not be compatible with all types of customer-provided telephone equipment.

2. Return Call

Return Call and Repeat Call do not work with calls made to most 700, 800 and 900 numbers.

3. Call Forwarding Services

Call Forwarding and Select Forward can be provided in combination on the same line, but may deactivate or supersede each other.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles H. Durr  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.4 OPTIONAL CALLING SERVICES (Cont'd)

7.4.4 Regulations (Cont'd)

b. Provision of Service (Cont'd)

4. Personal Ringing Service

Personal Ringing Service is provided only where, in the judgement of the Company, Personal Ringing Service is compatible with the type of service with which it is to be associated.

The ringing and tone patterns associated with the master and dependent numbers shall be assigned solely at the discretion of the Company.

When a call is in progress, any incoming calls will receive a busy signal, unless the Personal Ringing Service customer also subscribes to call waiting.

Personal Ringing Service subscribers will be entitled to one White Pages Directory listing option per dependent number as part of the basic offering. The subscriber may choose one of the following listing options per dependent number at no additional charge:

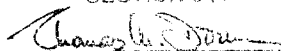
- Listed Number
- Unlisted Number
- Non-Published Telephone Number

(NOTE: Directory Assistance Only and Non-Published Telephone Number regulations and charges for the Master number are covered in other sections of this tariff.)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.4 OPTIONAL CALLING SERVICES (Cont'd)

7.4.4 Regulations (Cont'd)

b. Provision of Service (Cont'd)

4. Personal Ringing Service (Cont'd)

Personal Ringing Service will not be provided in association with lines equipped with hunting arrangements, except on the last line in a group of lines arranged for series completion hunting, provided such a line has no further hunting or other special translations data entered against it and is served from a central office capable of providing this service.

Customers who subscribe to Personal Ringing Service and also subscribe to priority call, may subscribe to only one dependent number.

Personal Ringing Service charges will be billed to the master number.

All charges associated with Personal Ringing Service are the responsibility of the Customer of record, including but not limited to "bill to a third number" and "collect" charges.

5. Miscellaneous

Additional restrictions or regulations may apply when subscribers to Personal Ringing Service forward calls to other services.

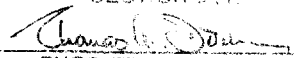
c. Limitation of Service

Call quality may be impaired when incoming calls are transferred to a location outside the Customer's local calling area or if a three-way call involves more than one toll point.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 607 KAR 6:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.4 OPTIONAL CALLING SERVICES (Cont'd)

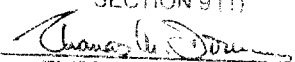
7.4.5 Rates and Charges

Rates and charges for optional calling services are contained in the Rate Schedule at the end of this tariff.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.5 DIRECTORY LISTINGS

7.5.1 Provision of Directory Listings

- a. These rates and regulations for directory listings apply only to the information records and the alphabetical section of the directory containing the regular alphabetical list of names of customers.
- b. Listings are regularly provided in connection with all local service unless the customer subscribes to Non-Published Number Service.
- c. Directory listings are provided to aid in the use of telephone service through the identification of customers' telephone numbers. Special arrangements of names is not contemplated, nor any form of listing which does not facilitate use of directory service, is otherwise objectionable, or is unnecessary for purposes of identification.
- d. A listing must conform to the Company's specifications with respect to its directories.
- e. The Company has the right to limit the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the customer is not impaired thereby.
- f. The contract period for directory listings where the primary or additional listing appears in the directory is the directory period.
- g. Non-published service is provided by the Company. This is a type of service where the customer's number is not included in the published directory, but is included in the information records and is provided by the directory assistance operator upon request.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.5 DIRECTORY LISTINGS (Cont'd)

7.5.2 Primary Directory Listings

a. Business

One directory listing, termed the primary listing, is provided without extra charge for each business customer having the following:

1. An individual network access line.
2. The first trunk line of a trunk group of a Private Branch Exchange System.

b. Residence

A Primary Listing will be provided without charge at the time service is established for each individual network access line. Residence listings are limited to members of the Customer's household.

7.5.3 Standard Listings

A Standard Listing is the type of listing which may include a name, designation, address and telephone number to appear in the information records and the alphabetical directory for the territory in which the telephone service is located.

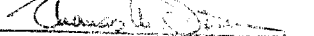
7.5.4 Unlisted Numbers

An Unlisted Number is one for which no listing appears in the alphabetical section of the directory. The number is listed in the directory assistance data base and is given out upon request.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 507 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001



SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.5 DIRECTORY LISTINGS (Cont'd)

7.5.5 Non-Published Numbers

- a. Non-Published Telephone Numbers are not listed in either the Company's alphabetical directory or information records. The general public does not have access to a Non-Published Telephone Number.
- b. The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly, by the publication of the number of a non-published service or the disclosing of said number to any person.

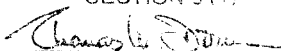
7.5.6 Rates and Charges

Rates and Charges for Directory Listings are contained in the Rate Schedule at the end of this tariff.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.6 BUSY VERIFICATION AND INTERRUPT SERVICE

7.6.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

7.6.2 Rate Application

- a. A Verification Charge will apply when:
  - 1. The operator verifies that the line is busy with a call in progress, or
  - 2. The operator verifies that the line is available for incoming calls.
- b. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- c. No charge will apply when the calling party advises that the call is from an official public emergency agency.

7.6.3 Rates

Rates and Charges for Busy Verification and Interrupt Service are contained in the Rate Schedule at the end of this tariff.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.7 TRAP CIRCUIT SERVICE

7.7.1 General

Trap Circuit Service is designed to allow the customer to control the release of an incoming call so that in situations involving emergency or nuisance calls, calls may be held and traced.

7.7.2 Regulations

- a. This service is provided when there is a continuing requirement for the identification of the calling party in cases involving nuisance calls or emergency situations or other situations involving law enforcement or public safety.
- b. The customer shall be required to sign a written request for this service. By signing the request the customer shall release the Company from any liability, and the customer agrees to indemnify and hold the Company harmless from any liability it may incur in providing this service. The Company may require the recommendation of an appropriate law enforcement agency prior to providing this service. Any information obtained by the Company in the tracing of a call will be provided only to the law enforcement agency designated. The only exception to this will be emergency situations such as fire, serious illness or other similar situations, in which case the appropriate agency will be notified.
- c. The equipment required to provide this service cannot be operated in all central offices. The service is restricted to locations where facilities permit.
- d. The Company makes no guarantee concerning the tracing and identification of any call when the service is provided. The Company will furnish the service only on the express condition that no liability shall attach to it for any reason arising out of the provision of the service.

7.7.3 Rates

Rates and Charges for Trap Circuit Service are contained in the Rate Schedule at the end of this tariff.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 307 KAR 0011  
SECTION 8(1)

BY Charmelle D. [Signature]  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.8 LOCAL OPERATOR SERVICE

7.8.1 General

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. Where no local charge applies (flat rate service), the usage charge is \$0.00. In addition to usage charges, an operator assistance charge applies to each call:

7.8.2 Rates

Rates and Charges for Local Operator Service are contained in the Rate Schedule at the end of this tariff.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 8.011  
SECTION 9(1)

BY Charles L. Dorn  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.9 BLOCKING SERVICE

7.9.1 General

Where central office facilities permit, "900" Information Service Blocking provides Customers the capability to block origination of direct dialed calls to a "900" Information Service number (900-NXX-XXXX).

7.9.2 Regulations

- a. Blocking is available on individual lines for residence and business customers.
- b. When the blocking is activated, direct dialed calls to all "900" service numbers are blocked.
- c. Initial blocking is provided at no charge upon Customer request. Subsequent requests for "900" Information Services Blocking will be provided at the rates referenced below.
- d. Blocking service may not be available with certain multi-line business arrangements.
- e. There is no charge to remove "900" Information Service Blocking.


7.9.3 Rates

Rates and Charges for Blocking Service are contained in the Rate Schedule at the end of this tariff.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO KRS 206.2011  
SECTION 9(1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

CONTENTS


SECTION 8 – SPECIAL ARRANGEMENTS

	Page
8.1 Special Construction.....	2
8.1.1 Basis for Charges.....	2
8.1.2 Termination Liability.....	2
8.2 Non-Routine Installation and/or Maintenance.....	3
8.3 Individual Case Basis (ICB) Arrangements.....	3

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 307 KAR 5.011  
SECTION 9(1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 8 – SPECIAL ARRANGEMENTS

8.1 SPECIAL CONSTRUCTION

8.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- a. nonrecurring charges;
- b. recurring charges;
- c. termination liabilities; or
- d. combinations of a, b, and c.

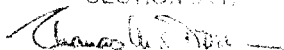
8.1.2 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 6.001  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 8 – SPECIAL ARRANGEMENTS (Cont'd)

## 8.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

## 8.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in the Rate Schedule. ICB rates will be offered to customers in writing and will be made available to similarly situated customers. Each ICB contract offered pursuant to this paragraph will be filed with the Commission as an addendum to this Tariff and will be subject to Commission approval.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO KYR 001  
SECTION 9 (1)

BY Charmaine L. Dyer  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001



CONTENTS

SECTION 9 – CENTREX

	Page
9.1 Centrex Service .....	2
9.1.1 General .....	2
9.2 Centrex Service Features .....	3
9.2.1 Feature Packages .....	3
9.3 Trial Period .....	3
9.4 Rates .....	3

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9(1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 9 – CENTREX

9.1 CENTREX SERVICE


9.1.1 General

- a. Centrex is a central office communications service which provides the Customer with multiple individual voice-grade telephone communications channels, each of which can be used to place or receive one call at a time. Centrex station lines are provided for connection of Centrex-compatible station sets to the public switched telecommunications network. Centrex Service standard and optional features are described in this tariff.
- b. Centrex may be provided in association with lines terminating on common control equipment, commonly referred to as key systems.
- c. Centrex is offered as a Customer option and may be provided subject to the availability of facilities and equipment as determined by the Telephone Company.
- d. Other special features not included in the feature packages and/or customer-specific offerings may be provided at the discretion of the Telephone Company.
- e. The minimum period for Centrex Services provided under this tariff shall be one (1) year.
- f. Per call blocking and per line blocking will be provided to Centrex customers at no additional charge.
- g. Service connection charges apply pursuant to this tariff.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO KRS 207.501  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 9 – CENTREX

9.2 CENTREX SERVICE FEATURES

9.2.1 Feature Packages

The Centrex Feature Package includes:

- |  |                       |
|--|-----------------------|
| Call Forwarding & Select Call Forwarding | Speed Call Short List |
| Call Park                                | Touch Tone Service    |
| Call Pickup                              | Speed Call            |
| Call Restriction                         | Return Call           |
| Call Waiting                             | Call Trace            |
| Direct Inward Dialing                    | Caller ID             |
| Direct Outward Dialing                   | Priority Call         |
| Hold                                     | Call Block            |
| Hunting                                  | Last Number Redial    |
| Distinctive Ringing                      | Paging Access         |
| Three Way Conference                     |                       |

9.3 TRIAL PERIOD

The Company may elect to offer a free or reduced rate trial of any new Centrex feature(s) to prospective customers within 90 days of the establishment of the new feature. See 7.1, Service and Promotional Trials.

9.4 RATES

Rates and Charges for Centrex Service are contained in the Rate Schedule at the end of this tariff.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 857 KAR 6.011  
SECTION 9 (1)

BY Charles E. Dean  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

CONTENTS

SECTION 10 – INTEGRATED SYSTEMS DIGITAL NETWORK (ISDN)

	Page
10.1 General.....	2
10.2 Rates.....	2

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO KYR 807 KAR 001  
SECTION 9(1)

BY *Charles L. Dixon*  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 10 – INTEGRATED SYSTEMS DIGITAL NETWORK (ISDN)

10.1 GENERAL

Basic Rate Interface (BRI) Integrated Services Digital Network (ISDN). Where technically available the Company will provide narrowband (2B+D) ISDN services. Circuit switched "B" Channel capability will be provided for voice or data transmission at speeds up to 56/64 kbps per "B" channel. Clear channel 64 kbps service may not be available at all locations. Where technically feasible, Basic Rate Interface Terminal Extension (BRITE) service will be used to provide ISDN services in areas where the central office is not ISDN equipped. Additional charges will apply for this service.

10.2 RATES

Rates and Charges for ISDN Service are contained in the Rate Schedule at the end of this tariff.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 0011  
SECTION 9.01

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

**CURRENT RATES**

**SECTION 4 – SERVICE CONNECTION CHARGES**

**4.2 SERVICE ORDER CHARGE**

	<u>Business</u>	<u>Residence</u>
Primary, each	\$20.00	\$20.00
Secondary, each	\$15.00	\$15.00

**4.3 RESTORAL CHARGE**

Restoration of Service	\$22.25	\$22.25
------------------------	---------	---------

**4.4 WORK CHARGE**

Work Charge, each 15 minute segment or fraction thereof of billable time required to complete the work	\$12.75	\$12.75
--	---------	---------

**4.5 CHARGES ASSOCIATED WITH PREMISE VISIT**

Premises Visit Charge, each	\$25.00	\$20.00
-----------------------------	---------	---------

**4.6 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE**

	\$ 5.00	\$ 5.00
--	---------	---------

**4.7 CENTRAL OFFICE NETWORK ACCESS CHARGE**

Central Office Network Access Charge, each	\$15.00	\$10.00
--	---------	---------

**4.8 CHANGE IN TELEPHONE NUMBER**

\$31.25

PUBLIC SERVICE COMMISSION  
 OF KENTUCKY  
 \$31.25 EFFECTIVE

MAY 18 2003

PURSUANT TO KRS KAR 3.011  
 SECTION 9.11

BY   
 EXECUTIVE DIRECTOR  
 Effective: May 18, 2003

Issued: April 18, 2003

Dru A. Sedwick  
 Secretary  
 Armstrong Telecommunications, Inc.  
 One Armstrong Place  
 Butler, Pennsylvania 16001

**CURRENT RATES**

Section 6 - NETWORK SWITCHED SERVICES

6.1 RESIDENTIAL NETWORK SWITCHED SERVICES

	<u>Monthly Rates</u>
Local Service with Optional Calling Services Package	\$18.00
Local Service with Unlimited LATA Calling Package	\$22.00
Local Service with Unlimited LATA and Optional Calling Services Package	\$25.00
Local Service	\$15.00

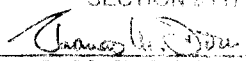
6.2 BUSINESS NETWORK SWITCHED SERVICES

	<u>Monthly Rates</u>
Less than 20 lines	\$18.00
20 Lines or over	
- 1 year service agreement	\$16.20
- 3 year service agreement	\$14.50
- 5 year service agreement	\$13.00

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 507 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

**CURRENT RATES**

Section 7 - SUPPLEMENTAL SERVICES

7.3 DIRECTORY ASSISTANCE SERVICE


Where the Customer direct dials Directory Assistance	\$0.50
Where the Customer places a call to the Directory Assistance attendant via a company operator*	\$1.00
Where the Customer originates a Directory Assistance call from a company operator*	\$1.00

\*Plus the applicable operator handle rate.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 0011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001



**CURRENT RATES**

Section 7 - SUPPLEMENTAL SERVICES (Cont'd)

7.4 OPTIONAL CALLING SERVICES (Cont'd)

The following Non-Recurring Service Charges apply to change orders for subscription optional calling services. One charge applies per line, per order regardless of the number of services being changed or added. The non-recurring product/service charge is in addition to applicable charges for other work being performed.

	<u>Non-Recurring Product/Service Charge</u>
Change orders for subscription optional calling services, per line, per order	\$5.00
Optional calling usage services service reactivation, per line *	\$5.00
Change call forwarding arrangement on personal ringing service, per change**	\$5.00
Change standard ringing and associated tone patterns or change telephone number of dependent personal ringing number, per number, per change**	\$5.00

For subscription requests received within a 90-day period following the initial provision of central office facilities, the introduction of new services, or the enhancement of existing services, the Company will waive the non-recurring product/service charge for the establishment of selected optional central office services.

NOTES:

- \* Applies to Customers who have previously had usage service(s) removed. These charges are not subject to any waiver stated in this or any other sections of this tariff. One charge applies per line regardless of the number of services reactivated.
- \*\* Applies to Customers who have previously established personal ringing services. These charges are not subject to any waiver stated in this or any other sections of this tariff.

PUBLIC SERVICE COMMISSION  
EFFECTIVE

MAY 18 2003

PURSUANT TO KRS 267.0101  
SECTION 9 (1)

BY *Chambers*  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

**CURRENT RATES**

Section 7 - SUPPLEMENTAL SERVICES (Cont'd)

7.4 OPTIONAL CALLING SERVICES (Cont'd)

	Individual Monthly Rates <u>Business and Residential</u>
Call Block, per line	\$1.00
Call Forwarding, per line	\$1.75
Call Waiting, per line*	\$3.50
Personal Ringing Service	\$1.50
Priority Call, per line	\$1.50
Repeat Call, per line	\$2.75
Return Call, per line	\$2.50
Select Forward, per line	\$1.00
Speed Call, per line	\$1.75
Call Trace	\$2.50
Caller ID	\$6.50
Three-Way Calling, per line	\$2.50

	<u>Usage Rates</u>
Call Trace, Each Activation	\$1.75
Return Call, Each Activation	\$0.50
Repeat Call, Each Activation	\$0.50
Service Order Charges	\$20.00

PUBLIC SERVICE COMMISSION  
 OF KENTUCKY  
 EFFECTIVE

\* Per line rate includes cancel call waiting at no additional charge.

MAY 18 2003

PURSUANT TO 807 KAR 50.01  
 SECTION 9 (1)

BY Charles L. Dineen  
 EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
 Secretary  
 Armstrong Telecommunications, Inc.  
 One Armstrong Place  
 Butler, Pennsylvania 16001

**CURRENT RATES**

Section 7 - SUPPLEMENTAL SERVICES (Cont'd)

7.5 DIRECTORY LISTINGS

Rates For Charge Listings

The monthly rate for each listing (including Inward WATS) in excess of the allowance of free listings is as follows:

	<u>Monthly</u>
Listings in directories other than the local directory of the Customer's exchange area and listings of additional Customer numbers	\$1.50

Unlisted Numbers

	<u>Monthly</u>
Unlisted Number	\$1.00

Non-Published Numbers

	<u>Monthly</u>
Non-Published Telephone Number, each listing (Business and Residential)	\$1.00

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles H. Dorn  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

**CURRENT RATES**

Section 7 - SUPPLEMENTAL SERVICES (Cont'd)

7.6 BUSY VERIFICATION AND INTERRUPT SERVICE

Verification Charge, each request	\$4.50
Interrupt Charge, each request	\$4.50

7.7 TRAP CIRCUIT SERVICE

Per request	\$5.00
-------------	--------

7.8 LOCAL OPERATOR SERVICE

Customer Dialed Calling Card	\$0.35
Operator Station to Station**	\$0.90
Person to Person	\$2.50

\*\* Includes collect, special billing number, bill-to-a-third number, operator dialed calling card and all time and charge request calls.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO KRS 207.001  
SECTION 3(1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

**CURRENT RATES**

Section 7 - SUPPLEMENTAL SERVICES (Cont'd)

7.9 BLOCKING SERVICE

"900" Information Service Blocking

<u>Residence</u>	<u>Service Charges</u>
Initial Request	No Charge
Subsequent Request	*
For each additional line equipped	**
<u>Business</u>	<u>Service Charges</u>
Initial Request	No Charge
Subsequent Request	*
For each additional line equipped	**

- \* The Secondary Service Order and Central Office Network Access Charge both apply and are identified in Section 3 of this tariff.
- \*\* The Central Office Network Access Charge applies and is identified in Section 3 of this tariff.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO 807 KAR 50.01  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

**CURRENT RATES**

Section 9 - CENTREX

	<u>Monthly Rate</u>		
	<u>1 Year</u>	<u>3 Year</u>	<u>5 Year</u>
First 1 to 6 access lines, each	\$19.15	\$17.24	\$15.52
Incremental from 7 to 24 access lines, each	\$18.50	\$16.65	\$14.99
Incremental from 25 to 48 access lines, each	\$17.15	\$15.44	\$13.90
Incremental from 49 to 75 access lines, each	\$15.50	\$13.95	\$12.56
Incremental 76 access lines and above, each	ICB*	ICB*	ICB*

\* Individual case basis Customer specific pricing

Local Usage

Messages per Month

Monthly Rate

From 350 - 500 messages, per line	\$ 2.00
Each additional 100 messages, per line	\$ 1.00

Additional Services - Per line equipped

Monthly Rate

Business set interface	\$10.00
Common control equipment	\$10.00

PUBLIC SERVICE COMMISSION  
 OF KENTUCKY  
 EFFECTIVE

MAY 18, 2003

PURSUANT TO KRS 207.0011  
 SECTION 9 (1)

BY   
 EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
 Secretary  
 Armstrong Telecommunications, Inc.  
 One Armstrong Place  
 Butler, Pennsylvania 16001

**CURRENT RATES**

Section 10 - INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

Monthly Rate

Business One Party Business Unlimited Rate \$45.00\*

\*\*(Includes local usage cap of 80 hours per month per B channel)

Residential One Party Residential Unlimited Rate \$45.00\*

\*\*(Includes local usage cap of 80 hours per month per B channel)

\*Assumes serving office is equipped with ISDN service. Rates are for a BRI ISDN line with dual B Channel capability - does not include end user D Channel capability.

\*\*Local usage charge of \$.14/minute per B Channel will apply on local usage in excess of 80 hours.

\*\*\*If BRITE technology is utilized, an additional \$15.00 will be added to monthly charge.

Installation:

Business, per line \$229.00  
Residential, per line \$229.00

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2003

PURSUANT TO KRS 202.001  
SECTION 9(1)

BY Charlene R. [Signature]  
EXECUTIVE DIRECTOR

Issued: April 18, 2003

Effective: May 18, 2003

Dru A. Sedwick  
Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

 **ARMSTRONG**  
TELECOMMUNICATIONS INC.  
437 North Main Street Butler, PA 16001

-PN- 410 658 9666 032 PAGE 1

JOHN ERIKSEN  
123 MAIN STREET  
RISING SUN, MD 21911

12

Account Number.....	0000006267 001
Billing Date.....	SEP 01 2002
Past Due - Due Immediately...	571.51
Current Charges-Due SEP 23	19.40
Total Amount Due.....	590.91

**BILLING ACCOUNT SUMMARY**

**PAYMENT SUMMARY AND CREDITS**

TOTAL AMOUNT OF LAST BILL	571.51
PAST DUE, PAYMENT DUE IMMEDIATELY	571.51
<b>BALANCE</b>	<b>571.51</b>

**CURRENT CHARGES DUE DATE IS SEP 23 2002**

BASIC	12.97
NON-BASIC	6.11
TOLL	.32
<b>TOTAL CURRENT CHARGES</b>	<b>19.40</b>

**TOTAL ACCOUNT BALANCE 590.91**



**THIS BILL IS PRINTED TWO-SIDED**

See the reverse side of this page to find Customer Service telephone numbers and important messages.

Keep this portion for your records. Date Paid: \_\_\_\_\_ Check Number: \_\_\_\_\_ Amount Paid: \_\_\_\_\_

Detach here and return this portion with your payment. Write account number on check and make payable to Armstrong Telecommunications Inc.

 **ARMSTRONG**  
TELECOMMUNICATIONS INC.  
P.O. BOX 747069  
PITTSBURGH PA 15274-7069

JOHN ERIKSEN  
123 MAIN STREET  
RISING SUN, MD 21911

Account Number.....	0000006267 001
Billing Date.....	SEP 01 2002
Past Due - Due Immediately...	571.51
Current Charges-Due SEP 23	21.09
Total Amount Due.....	592.60

Enter PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

1165896664000059260

MAY 18 2003

PURSUANT TO 302 KAR 001  
SECTION 9.11

BY Channon L. [Signature]  
EXECUTIVE DIRECTOR



CUSTOMER SERVICE INFORMATION

Questions or complaints about this bill should be submitted before the due date. Current rates, an explanation of how to verify the accuracy of this bill and an explanation of the charges can be obtained by writing us or calling us. Our Business Accounts office hours are Monday through Friday, 8 AM to 4:30 PM, excluding holidays.

Write to us:

ARMSTRONG Telecommunications Inc.  
437 North Main Street  
Butler, PA 16001

Call us:

Inquiry 1-877-277-5711

Payment Arrangements - Credit Department  
1-877-277-5711

Repair Department 1-877-277-5711

Mail all written correspondence to the above address separately from your bill payment. Please include your name and telephone number on all written correspondence.

The 'CT' column on the TOLL SERVICES portion of your bill explains the type of call and the time period in which the call is rated.

----- Position One -----

D = Day Rate  
E = Evening Rate  
N = Night Rate  
M = Multiple Rate Periods

----- Position Two -----

D = Directly Dialed  
A = Operator Assisted  
P = Person to Person  
N = Third Number

----- Position Three -----

R = Calling Card - Operator Dialed  
G = Calling Card - Customer Dialed  
C = Collect  
F = Conference Call

Ever have trouble waking up to your alarm clock. If so, then you need Reminder Service from ARMSTRONG Telecommunications. Reminder Service allows you to program your telephone to call you at a designated time. Just think...it's like having your own personal wake-up call. But don't stop there...Reminder Service can be used any time throughout the day to help remind you of important meetings and more. Just imagine the possibilities.

From Reminder Service and calling packages to the latest in communication services and features, ARMSTRONG Telecommunications offers something for everyone. For details about any of our services, call today.

THIS PORTION IS INTENTIONALLY BLANK

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 18 2011

PURSUANT TO KRS 207.1001  
SECTION 2 (1)

BY Thomas G. Sullivan  
EXECUTIVE DIRECTOR

DETAIL OF BASIC  
 SEP 01 2002 - SEP 30 2002  
 BILLED ONE MONTH IN ADVANCE  
 FOR 410 658 9666 - 7601

NON-PAYMENT OF THESE CHARGES COULD RESULT IN SUSPENSION OF YOUR BASIC SERVICE		
DESCRIPTION	QUANTITY	CHARGE
911 FEE-CECIL COUNTY	1	.60
FCC ACCESS CHG-SINGL LINE	1	6.00
BASIC LOCAL SERVICE	1	6.00
<b>TOTAL BASIC WITHOUT TAXES</b>		<b>12.60</b>
Federal Excise Tax		.37
<b>TOTAL BASIC WITH TAXES</b>		<b>12.97</b>

DETAIL OF NON-BASIC  
 SEP 01 2002 - SEP 30 2002  
 BILLED ONE MONTH IN ADVANCE  
 FOR 410 658 9666 - 7601

NON-PAYMENT OF THESE CHARGES WILL NOT RESULT IN SUSPENSION OF YOUR BASIC SERVICE		
DESCRIPTION	QUANTITY	CHARGE
CALLER ID	1	4.50
DIRECTORY NON-PUBLISH	1	1.00
TELECOMM RELAY SERVICE	1	.20
<b>TOTAL NON-BASIC WITHOUT TAXES</b>		<b>5.70</b>

PUBLIC SERVICE COMMISSION  
 OF KENTUCKY  
 EFFECTIVE

MAY 1 8 2002

PURSUANT TO SECTION 100.01  
 SECTION 100.01

BY Charles W. [Signature]  
 EXECUTIVE DIRECTOR

Phone No. 410 658 9666 034 -PN-

SEP 01 2002

PAGE 3

Federal Excise Tax  
MD State Sales Tax

.18  
.23

TOTAL NON-BASIC WITH TAXES

6.11

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 1 9 2003

PURSUANT TO KRS 207.001(1)  
SECTION 9(1)

BY Thomas H. [Signature]  
EXECUTIVE DEPARTMENT



==  
==  
==

Phone No. 410 658 9666 D35 -PN-

SEP 01 2002

PAGE 4

TOLL FOR 410 658 9666 - 51

NO	DATE	TIME	TO PLACE	TO NUMBER	FROM PLACE	FROM NUMBER	MIN	S	CT	CHARGE
1	01-11	11:49PM	CORAOPOLIS PA	412 264 6326			1.0		ND	.10
2	01-11	11:55PM	CORAOPOLIS PA	412 264 6326			2.0		ND	.20

Federal Excise Tax .01  
 MD State Sales Tax .01

SUBTOTAL ARMSTRONG TELECOMMUNICATIONS INC. - MD .32

APPROXIMATELY \$.01 IS INCLUDED IN THE ARMSTRONG PORTION FOR MD UTILITY TAX

TOTAL CURRENT TOLL SERVICE CHARGES .32

PUBLIC SERVICE COM.  
 OF KENTUCKY  
 EFFECTIVE

MAY 1 8 2002

PURSUANT TO 501 KAR 10.002  
 SECTION 9(1)

BY Charles L. Dyer  
 EXECUTIVE DIRECTOR